illumiPure CleanWhite Commercial LED Limited Warranty

Effective Date: 10/1/26

This Limited Warranty applies to eligible illumiPure CleanWhite commercial LED lighting products purchased on or after the Effective Date.

1. Warranty Coverage and Terms

illumiPure, Inc. ("illumiPure") warrants its covered commercial LED lighting products against defects in materials and workmanship for the applicable warranty period stated below, subject to the terms, conditions, exclusions and limitations of this Limited Warranty.

Coverage is **non-prorated** throughout the applicable warranty period.

1.1 Product Warranty Schedule

Product Type	Examples	Product Warranty	Driver Warranty
Lamps and Tubes	LED bulbs and linear LED tubes (TLEDs)	3 years	3 years for integral driver
Standard Fixtures	Troffers, panels, downlights, wraps and strips	7 years	5 years
Large-Format Fixtures	High bays and linear high bays	10 years	5 years

Where a covered component has a warranty period shorter than the Product as a whole, that component is covered only for its stated component-specific warranty period.

Expiration of a component-specific warranty does not reduce the warranty period applicable to the remainder of the Product. For example, expiration of the five-year driver warranty does not terminate otherwise applicable seven-year or ten-year coverage on the Product.

1.2 Component-Specific Coverage

Component	Warranty Period	Coverage
LED drivers	Fixtures: 5 years; lamps and tubes: 3 years	Covered against defects in materials and workmanship during the applicable component warranty period
Controls, sensors and integral control devices	Original manufacturer's warranty	Covered against defects in materials and workmanship during the applicable component warranty period
Standard finish	Same as applicable fixture warranty	Covers cracking, peeling or blistering attributable to a defect in materials or workmanship; ordinary fading, discoloration, staining and chalking are excluded
Emergency batteries	Original manufacturer's warranty	Manufacturer's warranty is passed through to the eligible customer where available; illumiPure will reasonably assist with administration of the claim
Third-party components, accessories and upgrades not branded by illumiPure	Original manufacturer's warranty	Manufacturer's warranty is passed through to the eligible customer where available; illumiPure will reasonably assist with administration of the claim

1.3 Embedded Firmware

This Section applies only to a Product or integral control device that actually incorporates firmware.

For purposes of this Limited Warranty, "firmware" means software embedded within an electronic control device, sensor, programmable driver, communications device or similar component that controls or enables operation of that component.

Where firmware is developed by illumiPure and embedded within a covered Product or control device, illumiPure warrants for one (1) year that the firmware will materially perform the functions described in the applicable illumiPure product documentation.

Firmware incorporated in a third-party component is subject to the applicable third-party manufacturer's firmware or software warranty, if any.

This firmware provision does not apply to a conventional Product solely because the Product contains LED electronics or an LED driver.

1.4 Extended Coverage & Special Projects

An extended warranty may be provided for a specific project only when requested and then expressly stated in a written agreement, quotation or warranty schedule issued or approved by an authorized officer of illumiPure.

1.5 Order-Specific Warranty Terms

The applicable illumiPure product specification sheet may identify the warranty period associated with a Product. A specification sheet does not, by itself, modify the conditions, exclusions, remedies or limitations of this Limited Warranty.

If illumiPure expressly provides different warranty terms for a specific order in a written agreement, quotation, warranty schedule or other written document approved by an authorized officer of illumiPure, the expressly stated order-specific terms control to the extent of any conflict.

2. Scope of Limited Warranty

2.1 Limited Warranty

illumiPure warrants that covered Products will be free from defects in materials and workmanship under normal use when installed, operated and maintained in accordance with illumiPure's published specifications and applicable instructions during the applicable Warranty Period.

This warranty covers the Product and covered components. It does not guarantee a particular building-level, environmental, antimicrobial, infection-control, air-quality, medical or health outcome.

Nothing in the preceding paragraph excludes a warranty claim based upon a covered Product's failure, because of a defect in materials or workmanship, to meet an expressly stated applicable product specification.

2.2 Beginning of Warranty Period

For Products purchased directly from illumiPure, the Warranty Period begins on the date the Product is shipped by illumiPure.

For Products purchased new through an authorized illumiPure distributor or sales partner, the Warranty Period begins on the original end user's purchase date shown on the applicable invoice, provided that the Warranty Period will begin no later than six (6) months after the date the Product was originally shipped by illumiPure.

2.3 Eligible Purchasers and Limited Transferability

This Limited Warranty applies to:

(a) the original purchaser of a new Product purchased directly from illumiPure; or

(b) the original end user of a new Product purchased through an authorized illumiPure distributor or sales partner.

Products purchased used or through an unauthorized seller are not covered unless illumiPure expressly agrees otherwise in writing.

Following the Product's original installation, this Limited Warranty may be transferred only as part of the sale or transfer of ownership of the building in which the Product was originally installed.

The warranty does **not** transfer through the separate resale, assignment, removal or transfer of the Product or fixtures themselves to another party or installation location.

Any permitted transfer of the warranty with the building remains subject to the original Warranty Period. Transfer does not restart or extend the Warranty Period.

2.4 Covered Defect

A covered defect exists when, because of a defect in materials or workmanship, a Product or covered component materially fails to operate in accordance with its applicable published product specifications during the applicable Warranty Period.

For failure of individual LED emitters, an LED light source will be considered defective when ten percent (10%) or more of the LEDs within an individual LED channel fail to illuminate.

The 10% threshold applies specifically to failure of individual LED emitters. It does not prevent coverage of a separate qualifying defect that causes the Product or another covered component to fail.

illumiPure will determine whether a claimed condition constitutes a covered defect based upon the applicable Product specifications, information submitted with the claim and, where reasonably necessary, inspection or testing of the Product.

2.5 Conditions Not Considered Covered Defects

Unless expressly stated otherwise in an applicable written warranty, the following are not covered defects:

- normal aging or discoloration of polycarbonate, acrylic or other optical materials;
- ordinary cosmetic wear that does not materially affect Product operation; and
- failure to achieve a particular site-specific antimicrobial, disinfection, infection-control, air-quality, medical or health outcome where the Product itself continues to operate in accordance with its applicable specifications.

3. Conditions of Coverage and Exclusions

3.1 Conditions of Coverage

This Limited Warranty applies only when the Product:

(a) was purchased from illumiPure or an authorized illumiPure distributor or sales partner;

(b) was installed in accordance with illumiPure's published installation instructions and applicable electrical and building codes;

(c) where professional electrical installation is legally or technically required, was installed by or under the supervision of a properly licensed or otherwise legally qualified electrical professional;

(d) was connected to a properly grounded electrical system where grounding is required; and

(e) was operated within the environmental, ambient-temperature, voltage, current and other operating limits stated in the applicable Product specifications.

3.2 Excluded Causes of Failure

This Limited Warranty does not cover damage, malfunction or failure caused by or resulting from:

- electrical surges, lightning, improper voltage, abnormal power quality or operation outside published electrical limitations;
- fire, flood, storm, severe weather or other casualty or external event;
- exposure to corrosive, hazardous or incompatible chemicals or substances;
- use of cleaning agents or cleaning methods inconsistent with illumiPure's published cleaning instructions;
- vandalism, impact, abuse, misuse, negligence or accident;
- modification, alteration, unauthorized repair, or unauthorized removal or replacement of components;
- use with controls, drivers, accessories or other components not supplied or approved by illumiPure where such use caused or materially contributed to the failure;
- improper transportation, storage, handling, installation or maintenance;
- operation outside the Product's published environmental or electrical specifications; or
- any other cause unrelated to a defect in materials or workmanship covered by this Limited Warranty.

3.3 Coastal and Corrosive Environments

Salt-laden coastal air and certain industrial or chemical environments may expose lighting products to materially increased corrosion.

Unless the applicable Product specification expressly identifies the Product as suitable for the environment, or illumiPure approves the application in writing before installation, corrosion-related damage or failure is not covered where a Product is installed:

(a) within two (2) miles of a saltwater coastline; or

(b) in a materially corrosive environment, including chemical-processing facilities, wastewater-treatment facilities, pool or spa enclosures, fertilizer-storage areas, salt-storage areas or comparable environments.

The two-mile distance is an illumiPure warranty classification for coastal installations and does not represent a general industry standard or certification.

This exclusion applies only to damage or failure caused by the corrosive environment. It does not eliminate coverage for an otherwise covered defect unrelated to corrosion.

Where the applicable illumiPure specification expressly identifies a Product as coastal-rated, marine-rated or otherwise suitable for the particular corrosive environment, the environmental ratings and warranty conditions stated for that Product will control.

3.4 Removal, Relocation and Reinstallation

This Limited Warranty is based upon the Product's original installation.

Removal and reinstallation performed or authorized by illumiPure, including work reasonably required in connection with warranty service, does not void coverage.

Removal, relocation or reinstallation without illumiPure authorization may void coverage where illumiPure reasonably determines that such work:

(a) caused or contributed to the claimed failure;

(b) damaged or altered the Product; or

(c) prevents illumiPure from reasonably evaluating the claimed defect.

Separate resale or relocation of a Product to a different property does not transfer this Limited Warranty.

4. Warranty Remedies

4.1 Remedy for a Covered Claim

If illumiPure determines that a Product or component has a defect covered by this Limited Warranty, illumiPure will, at its option:

(a) repair the defective Product or component;

(b) replace the defective Product or component with the same or a functionally equivalent item;

(c) replace the defective component where component-level replacement reasonably restores the Product to proper operation; or

(d) where repair or replacement is not commercially reasonable or available, refund or credit the original purchase price attributable to the defective Product.

Coverage is **non-prorated** throughout the applicable Warranty Period.

A replacement Product or component may be new or refurbished and may differ in appearance, configuration or design from the original, provided that it is reasonably functionally equivalent.

4.2 Discontinued Products

If a covered Product is no longer manufactured or reasonably available, illumiPure may provide a functionally equivalent replacement Product or issue a credit toward the purchase of a replacement illumiPure product.

Unless otherwise agreed in writing, any such credit will:

- equal the original invoiced purchase price of the defective Product, excluding taxes, freight, installation and other services;
- have no cash value;
- be non-transferable; and
- expire twelve (12) months after issuance.

4.3 Warranty Period Following Repair or Replacement

Repair or replacement of a Product or component does not restart or extend the original Warranty Period.

Any repaired or replacement Product or component is covered for the remainder of the Warranty Period applicable to the original Product or component.

4.4 Freight

For an approved warranty claim within the continental United States, illumiPure will pay ordinary ground freight for shipment of an approved replacement Product or component to the eligible customer.

Unless illumiPure agrees otherwise in writing, the customer is responsible for the cost of shipping a Product to illumiPure when return of the Product is required for warranty evaluation or processing.

Expedited shipping, special handling, international freight and other additional transportation charges are not included unless expressly approved by illumiPure in writing.

4.5 Installation and Other Services

This Limited Warranty covers Products and covered Product components only.

Any warranty applicable to installation labor or other services furnished by illumiPure or by a third-party installer is governed exclusively by the applicable installation agreement, proposal, statement of work or separate service-warranty terms.

Except as expressly provided in such a separate agreement, this Product warranty does not include labor associated with accessing, removing, replacing or reinstalling a Product.

5. Warranty Claims

A warranty claim must be submitted through illumiPure's designated warranty-claim process within thirty (30) days after the claimant discovers the alleged failure.

The claimant must provide information reasonably requested by illumiPure to evaluate the claim, which may include:

- Proof of purchase;
- Product catalog or model numbers and quantities;
- Installation date and location;
- A description of the claimed failure;
- photographs or video showing the claimed condition; and
- where reasonably relevant, records concerning installation, maintenance, electrical conditions or operating environment.

illumiPure may issue a Return Material Authorization ("RMA") when return of the Product is required.

No Product should be returned to illumiPure without an RMA.

If illumiPure requests return of a Product, the Product must be returned within ten (10) days after issuance of the RMA unless illumiPure authorizes additional time.

For installed, inaccessible, high-mount or otherwise impractical-to-return Products, illumiPure may accept photographs, video, test results or other evidence instead of requiring physical return.

Failure to provide information reasonably necessary to determine whether a claimed failure is covered may delay or prevent approval of the claim.

Warranty claims may be submitted at **Illumipure.com/warranty**

6. Disclaimer and Limitation of Liability

6.1 Exclusive Limited Warranty

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS LIMITED WARRANTY IS THE EXCLUSIVE WARRANTY PROVIDED BY ILLUMIPURE FOR THE PRODUCTS COVERED BY IT AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

6.2 Exclusive Remedy

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE REMEDIES EXPRESSLY PROVIDED IN SECTION 4 ARE THE CUSTOMER'S SOLE AND EXCLUSIVE REMEDIES FOR A PRODUCT'S FAILURE TO CONFORM TO THIS LIMITED WARRANTY.

6.3 Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, ILLUMIPURE'S TOTAL LIABILITY ARISING FROM OR RELATING TO A PRODUCT OR CLAIM UNDER THIS LIMITED WARRANTY WILL NOT EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCT GIVING RISE TO THE CLAIM.

6.4 Exclusion of Certain Damages

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, ILLUMIPURE WILL NOT BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY OR PUNITIVE DAMAGES ARISING FROM OR RELATING TO A PRODUCT OR WARRANTY CLAIM, INCLUDING LOST PROFITS, BUSINESS INTERRUPTION, DOWNTIME OR THE COST OF SUBSTITUTE EQUIPMENT.

EXCEPT WHERE EXPRESSLY PROVIDED IN A SEPARATE WRITTEN INSTALLATION OR SERVICE WARRANTY, THIS LIMITED WARRANTY DOES NOT COVER LABOR OR OTHER COSTS ASSOCIATED WITH ACCESSING, REMOVING OR REINSTALLING A PRODUCT.

7. General Terms

7.1 Authority to Modify Warranty

No distributor, sales partner, dealer, representative, salesperson or other person has authority to modify, enlarge or extend this Limited Warranty on behalf of illumiPure.

A modification applicable to a particular transaction must be contained in a written agreement, quotation, warranty schedule or amendment expressly approved by an authorized officer of illumiPure.

7.2 Changes to Warranty

illumiPure may revise this Limited Warranty from time to time.

A revision applies only to Products ordered on or after the effective date of the revised warranty and does not reduce or alter warranty coverage applicable to Products previously purchased.

7.3 Products Covered by Separate Warranties

This Limited Warranty applies to CleanWhite commercial LED lighting products covered by the Product Warranty Schedule above.

Residential products, including NoBlu products, and other illumiPure product families, including Air Guardian, Air Guardian Plus, Vertices AQS and CoilPure, may be governed by separate product-specific warranty terms.

7.4 Governing Law and Venue

This Limited Warranty will be governed by the laws of the State of Texas, without regard to conflict-of-law principles.

Any action arising from or relating to this Limited Warranty will be brought in a court of competent jurisdiction located in Harris County, Texas, except where applicable law requires otherwise.

7.5 Applicable Law

Some jurisdictions do not permit certain exclusions or limitations contained in limited warranties. Accordingly, some provisions of this Limited Warranty may not apply in every jurisdiction.

This Limited Warranty gives the customer specific legal rights, and the customer may have additional rights under applicable law.

illumiPure, Inc.

CleanWhite Commercial LED Limited Warranty
Effective Date: [DATE]